

**DATE:** January 5, 2026

**TO:** 911 Emergency Response Advisory Committee

**FROM:** Shannon Hardy, Division Manager

WCSO 775 772-1052 [shardv@washoecountv.gov](mailto:shardv@washoecountv.gov)

**THROUGH:** Darin Balaam, Washoe County Sheriff

Telephone: (775) 328-3010, Email: [DBalaam@washoecounty.gov](mailto:DBalaam@washoecounty.gov)

**SUBJECT:** RECOMMENDATION TO APPROVE REIMBURSEMENT for Three Bluetooth Headsets

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**SUMMARY:**

The equipment currently being used is outdated and failing. In order to answer calls and provide dispatch services the equipment must be replaced and updated as needed.

**NRS APPLICABLE: NRS 244A.7645**

Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the Communication Center.

**STAKEHOLDER REVIEW (s)**

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP's contracted Agencies.

**PREVIOUS ACTION & BACKGROUND**

Current equipment is failing must be replenished for dispatch consoles to provide emergency services to the community. We have also added three consoles.

**FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

**RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the invoice amount NOT TO EXCEED: **\$179.97**

**POSSIBLE MOTION**

Move to approve that the E911 Emergency Response Advisory Board approve the request presented by Washoe County Sheriff's Office Communications Center, to fund the invoice amount NOT TO EXCEED: \$ 179.97

# Order Summary

Order placed January 5, 2026    Order # 114-2080170-6744242

## Ship to

Maria S. Diaz- Admin Services  
911 Parr Blvd.  
Reno, NV 89512  
United States

## Payment method

Mastercard ending in 1337

[View related transactions](#)

## Order Summary

Item(s) Subtotal:	\$179.97
Shipping & Handling:	\$0.00
Total before tax:	\$179.97
Estimated tax to be collected:	\$0.00
<b>Grand Total:</b>	<b>\$179.97</b>

## Placed by

GL Code

Maria S Diaz

150820

## Arriving Thursday



3

[Bluetooth Headset, Wireless Headset with Microphone for PC, V5.2 Computer Headset with Noise Cancelling Mic, USB Dongle, Charging Base & Mute Button for Work, Cell Phones, Computer \(Black\)](#)

Sold by: [quanbo.store](#)

Supplied by: Other

\$59.99

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English

United States

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Details for Order #114-2080170-6744242

Order Placed: January 5, 2026  
Amazon.com order number: 114-2080170-6744242  
Order Total: \$179.97

Business order information
GL code: 150820

Not Yet Shipped	
<b>Items Ordered</b>	<b>Price</b>
3 of: Bluetooth Headset, Wireless Headset with Microphone for PC, V5.2 Computer Headset with Noise Cancelling Mic, USB Dongle, Charging Base & Mute Button for Work, Cell Phones, Computer (Black) Sold by: quanbo.store ( <a href="#">seller profile</a> ) Condition: New	\$59.99
<b>Shipping Address:</b> Maria S. Diaz- Admin Services 911 Parr Blvd. Reno, NV 89512 United States	
<b>Shipping Speed:</b> FREE Prime Delivery	

Payment information	
<b>Payment Method:</b> MasterCard   Last digits: 1337	Item(s) Subtotal: \$179.97 Shipping & Handling: \$0.00
<b>Billing address</b> Maria S. Diaz 1001 E 9TH ST RENO, NV 89512-2845 United States	Total before tax: \$179.97 Estimated Tax: \$0.00
	<b>Grand Total: \$179.97</b>

To view the status of your order, return to [Order Summary](#).